

**To all
customers of EXTRAMET**

Plaffeien, 18.03.2020

COVID-19:

Effects on EXTRAMET AG because of Swiss government decision of 16 March 2020

Because the situation and effects around the coronavirus are changing more and more dynamically, we have decided to inform only in case of direct effects on EXTRAMET.

The government has decided new measures on the 16.03.2020. They classify the situation in Switzerland as an "extraordinary situation" under the epidemics law. This allows the government to order uniform measures in all cantons. All shops, restaurants, bars, entertainment and leisure facilities will be closed until 19 April 2020. Food shops and health care facilities are among the exceptions. Manufacturing companies like EXTRAMET AG will also be able to continue to operate in compliance with the recommendations of the Federal Office of Public Health. This means, the number of people using the facilities must be limited and crowds of people must be prevented.

In the current challenging situation, we are primarily pursuing two goals:

- To protect the health of our employees.
- To continue to serve our customers in the best possible way and to support them as a solution partner for tungsten carbide.

With the measures taken, our business operations will be reduced but will continue in all areas. As a result, your personal contact persons are not always available. But even if your contact person is absent, you can always reach someone who can help you.

Deliveries of all materials are still guaranteed by our suppliers and are therefore basically assured. Our warehouses are also well filled in order to be able to continue to deliver. But the situation in the customs and transport sector is getting worse, which can lead to delays.

We are confident that we will get through this difficult time together and look forward to meeting you again personally afterwards.

Stay healthy and do not lose hope!

Kind regards
EXXTRAMET AG



CEO



Sales and Marketing Manager